



axcelis

Customer Solutions and Innovation

A Global Solutions Infrastructure With Unmatched Scale and Resources



140+

Unique Customers
Worldwide



46

Service Offices in
12 Countries



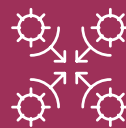
200+

Field Service
Engineers



30

Parts Depots
Worldwide



3,200+

Installed Tools



100K+

Active Part
Numbers



1,000+

Available
Upgrades



~100

Technical
Specialists



600+

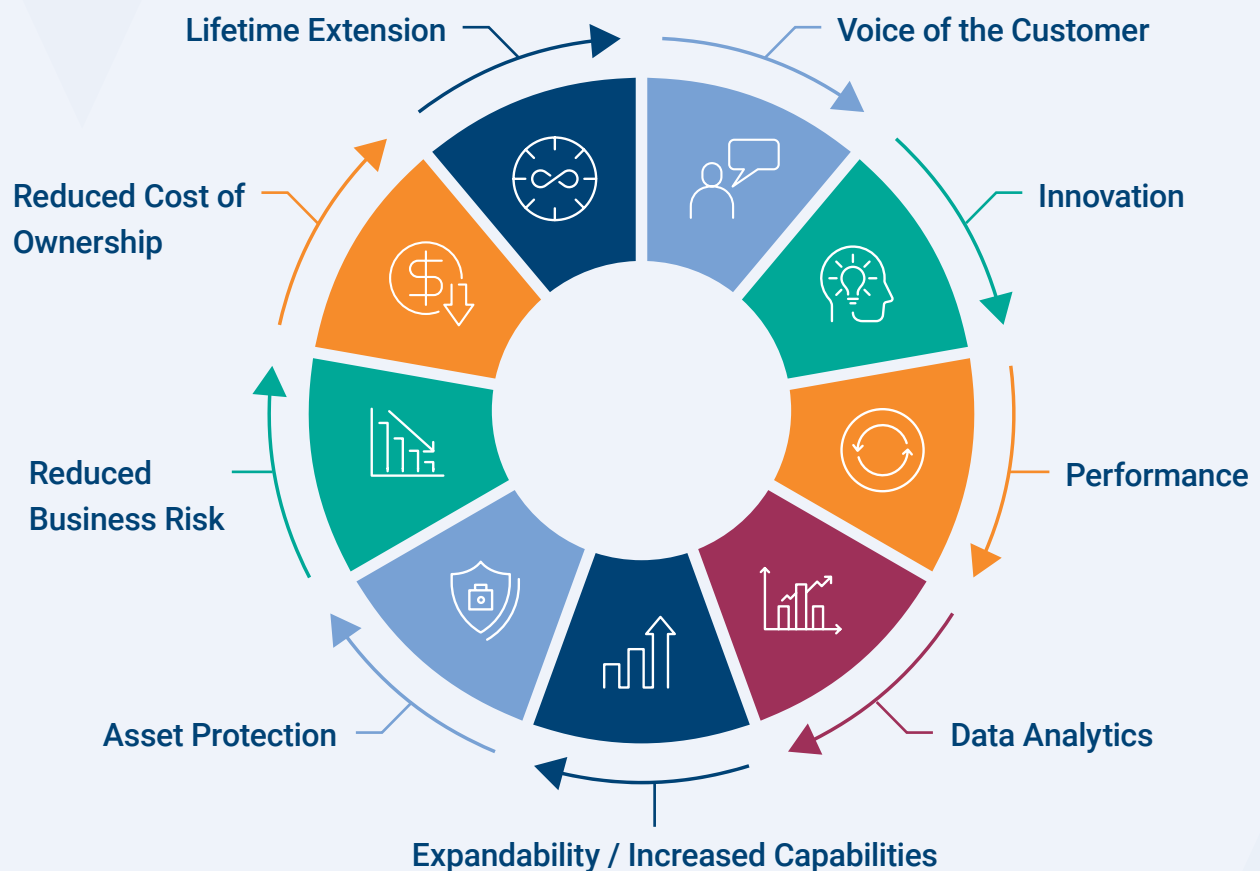
Approved
Suppliers

Helping You Get the Most From Your Axcelis Systems

Axcelis is the only partner you need to maximize the performance, efficiency, and longevity of your Axcelis ion implantation systems.

Our Customer Solutions team provides a comprehensive solution for optimizing performance at every stage of the equipment lifecycle. We are uniquely qualified to protect your investment and reduce business risk—now and decades into the future.

Ensuring Customer Success at Every Step



One Partner, One Comprehensive Solution

With Axcelis Customer Solutions, you have a single, trusted partner for all your aftermarket support needs. This simplifies management and streamlines accountability.



Unmatched Platform Expertise

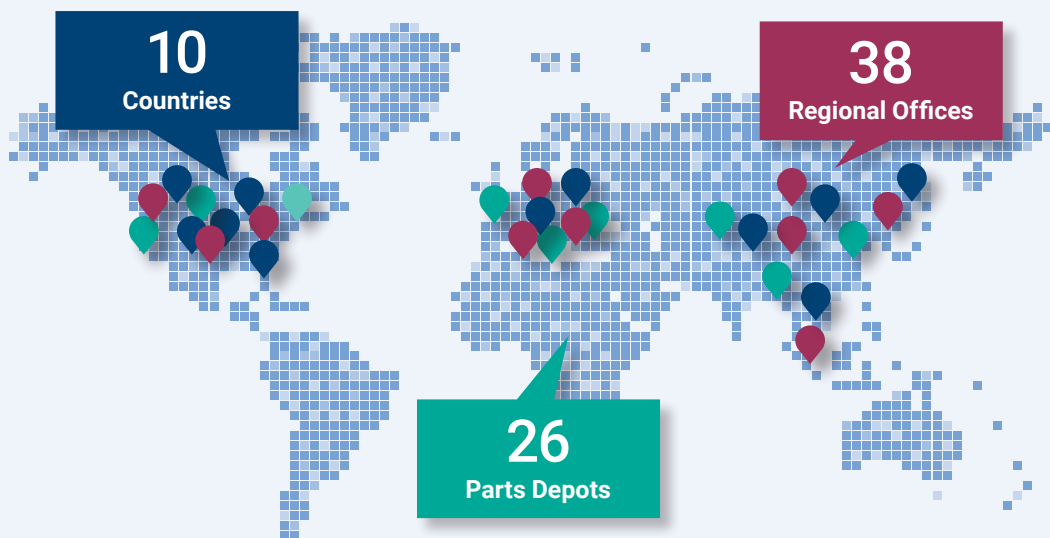
No one knows Axcelis ion implantation systems like our Customer Solutions organization. Our 200+ factory-trained engineers have the knowledge and experience to maximize platform performance, efficiency, and productivity.

- Expertise available when you need it to extend platform capabilities, optimize processes, or troubleshoot issues.
- On-site and remote assist capabilities using mixed reality technology.

Global Presence and Logistics

Our Customer Solutions organization is strategically located close to our customers worldwide, with major support operations in the U.S., Europe, and Asia.

- Global logistics and regional inventories ensure rapid deployment of parts and consumables.
- Regional support teams gain deep knowledge of customer operations, accelerating time-to-resolution.

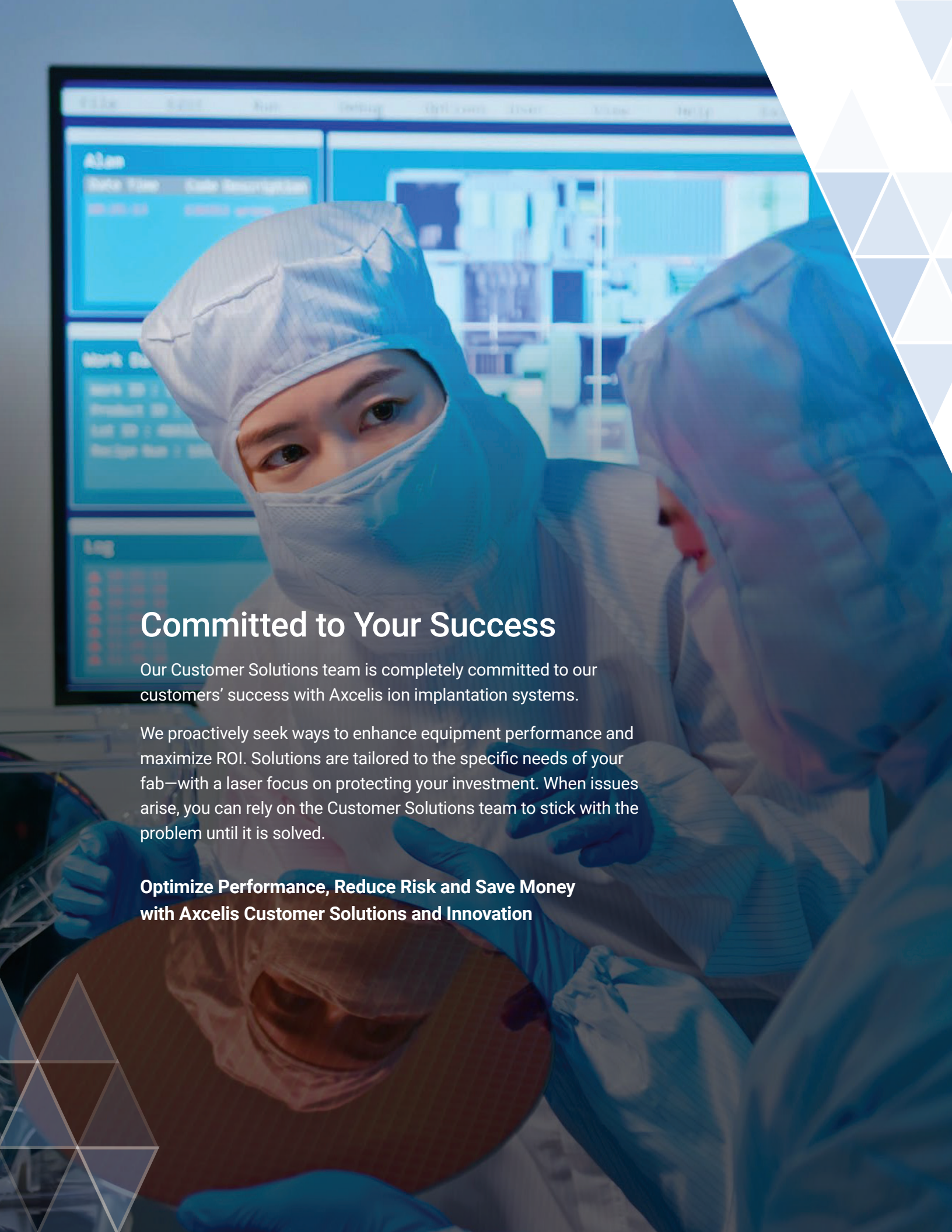


Continuous Aftermarket Innovation

We continuously innovate to extend and expand platform capabilities to keep you at the cutting edge of performance and efficiency. We have 1,000+ upgrades available to:

- Extend platform life and reduce obsolescence risk
- Enhance tool performance
- Lower Total Cost of Ownership and maximize customer ROI





Committed to Your Success

Our Customer Solutions team is completely committed to our customers' success with Axcelis ion implantation systems.

We proactively seek ways to enhance equipment performance and maximize ROI. Solutions are tailored to the specific needs of your fab—with a laser focus on protecting your investment. When issues arise, you can rely on the Customer Solutions team to stick with the problem until it is solved.

**Optimize Performance, Reduce Risk and Save Money
with Axcelis Customer Solutions and Innovation**



Axcelis Customer Solutions Helps You:

- Maximize the performance and efficiency of Axcelis ion implantation systems
- Reduce fab downtime and increase productivity
- Extend platform lifetime with technology upgrades
- Optimize processes and troubleshoot issues
- Realize the full return from your platform investment

Learn more about Axcelis Customer Solutions at axcelis.com



World Headquarters

Axcelis Technologies, Inc.
108 Cherry Hill Drive, Beverly, MA 01915-1088
Phone 978-787-4000 Fax 978-787-3000

axcelis

axcelis.com

Contact the regional office nearest you.

China

Axcelis Technologies Semiconductor Trading Co. Ltd.
201, No.295 Zuchongzhi Road
Zhangjiang Hi-Tech Park
Pudong, Shanghai
Phone 86.21.61268600

Axcelis Technologies Semiconductor Trading Co. Ltd.
Room 118, Block 13, No. 18, Lane 120, Yunjuan Road
Pudong, Shanghai

Axcelis Technologies Semiconductor Trading Co. Ltd.
Room 201, No.15 Xingsheng Street A(JIA)
Soloon Building, Beijing Economic Development Area
Beijing 100176, China
Phone 86.10.67863300

Axcelis Technologies Semiconductor Trading Co. Ltd.
Room C, 6F, Building A, DaAn Mansion
No.41 Youyi Road, Hexi Area
Tianjin, China 300211
Phone 86.22.58070325

Axcelis Technologies Semiconductor Trading Co. Ltd.
1-403 Zhengtai High-Tech Base
Xinghua First Branch Road,
Xiqing Development Zone
Tianjin, China 300385

Axcelis Technologies Semiconductor Trading Co. Ltd.
Room 307, Block G3, No.999 Gaoxin Avenue
Donghu High-Tech Development Zone
Wuhan, China 430073

Axcelis Technologies Semiconductor Trading Co. Ltd.
Room 316, Unit B
5# XinHua Rd.
Wuxi New District & Creative Science Park
Wuxi, China 214028
Phone 86.21.61268653

Axcelis Technologies Semiconductor Trading Co. Ltd.
Room 1201, Wei Sa Ying Hai Jinye Road
Hi-Tech Zone
Xi'an Shannxi Province, China 710061

Axcelis Technologies Semiconductor Trading Co. Ltd.
Room D908, Hefei Import and Export Product Exhibition Center
Yaohai District
Hefei City, Anhui Province

Germany

Axcelis Technologies, GmbH
Zur Wetterwarte 50/Haus 337/G
01109 Dresden, Germany
Phone 49.351.7959.200
Fax 49.351.7959.281

Axcelis Technologies, GmbH
Max-Planck-Strasse 8
85609 Aschheim-Dornach, Germany
Phone 49-351-7959-200
Fax 49-89-9043 802

Italy

Axcelis Technologies, S.r.l.
Centro Direzionale Colleoni – Palazzo Cassiopea 1
Via Paracelso, 22
20864 Agrate Brianza, Italy
Phone 39.039.656.15-1
Fax 39.039.656.15.13

Axcelis Technologies, S.r.l.
Zona Industriale
VIII Strada n. 5
95121 Catania, Italy

Japan

Axcelis Technologies, KK
Takanawa Mansion 301
Takanawa 4-8-11, Minato-ku
Tokyo 108-0074 Japan
Phone 81.3.5860.2586

Axcelis Technologies, KK
No. 5 Green Bldg. 3F
Hakataekimae 2-12-12, Hakata-ku
Fukuoka 812-0011 Japan
Phone 81.92.260.3345
Fax 81.92.260.7025

Korea

Axcelis Technologies Limited
Axcelis Asia Operations Center
39 Dreamsandan-2RO Cheongbuk-Eup
Pyeongtaek-Si,
Gyeonggi-Do, Korea 17796

Axcelis Technologies Limited
Pyeongtaek Office
290, Godeokjungang-ro, Pyeongtaek-Si,
Gyeonggi-do, Korea 18014
Fax 82.31.668.6325

Axcelis Technologies Limited
2F, 134, Daesan-ro 288beon-gil
Icheon-si, Gyeonggi-do, Korea 17331

Axcelis Technologies Limited
3F, 253, Bucheon-si
Gyeonggi-do, Korea 14525

Axcelis Technologies Limited
Pyeongtaek Factory
Hungduk-ku, Cheongju-si,
Chungcheongbuk-do, 360-830 Korea
Phone 82.31.8006.4600
Fax 82.31.686.8408

Malaysia

Axcelis Technologies, Inc.
Suite 8, 1st Floor
Techno Centre, Kulim Hi-Tech Park
09000 Kulim, Kedah Darul Arman
Malaysia
Phone 60.4.4034686
Fax 60.4.4032686

Singapore

Axcelis Technologies Pte. Ltd
53 Serangoon North Avenue 4
#05-01/02
Singapore 555852
Phone 65.6419.6988
Fax 65.6419.6998

Taiwan

Axcelis Technologies Ltd
4F, No. 6-5, Duxing Road,
Hsinchu Science Park 30078,
Taiwan
Phone 886.3.564.8000

Axcelis Technologies Ltd
Room 403, No. 61, Xilava Blvd,
Southern Taiwan Science Park
Tainan 74145, Taiwan, R.O.C.
Phone 886.6.502.8100

Axcelis Technologies Ltd
17F-1, No. 123, Sec. 3, Taichung Port Road,
Xitun Dist.,
Taichung City, Taiwan R.O.C.
Phone 886.4.2358.6598
Fax 886.4.2358.5098

United States

Arizona

Axcelis Technologies, Inc.
2227 W. Pecos Rd. Bldg. B, STE 2
Chandler, AZ 85224

California

Axcelis Technologies, Inc.
5673 W. Las Positas Blvd.
Suite 205
Pleasanton, CA 94588
Phone 949.477.5160
Axcelis Technologies, Inc.
1350 Reynolds Ave.
Suite 120
Irvine, CA 92614

Idaho

Axcelis Technologies, Inc.
Nampa, Idaho 83687
Phone 978.787.8201

Maryland

Axcelis Technologies, Inc.
7610 Standish Place
Rockville, MD 20855
Phone 978.787.6101

Massachusetts

Corporate Headquarters
Axcelis Technologies, Inc.
108 Cherry Hill Drive

Beverly, MA 01915-1053
Phone 978.787.4000
Fax 978.787.3000

Minnesota

Axcelis Technologies, Inc.
Lakeville, MN 55044
Phone 952.435.0556
Fax 952.435.0556

New York

Axcelis Technologies, Inc.
1491 Route 52
Office 36
Fishkill, NY 12524
Phone 845.896.7025
Fax 845.896.7112

Oregon

Axcelis Technologies, Inc.
10260 SW Nimbus Ave.
Suite M-1
Portland, OR 97223

Texas

Axcelis Technologies, Inc.
8900 Shoal Creek Rd.
Building 100, Unit 105
Austin, TX 78758

Axcelis Technologies, Inc.
870 N. Dorothy Drive
Suite 710
Richardson, TX 75081

Vermont

Axcelis Technologies, Inc.
10 Morse Drive
Essex Junction, VT 05452
Phone 802.879.1062
Fax 802.879.7443

Virginia

Axcelis Technologies, Inc.
McLean, VA 22101
Phone 240.447.8403